

In Touch

JANUARY 2016

AMC NETWORKS WANTS A

350%

FEE INCREASE

GET THE FULL STORY AT

TVonmyside.com

Actual increase may vary by community, networks currently carried, and level of service(s) offered.

AMC Networks Negotiations

Currently, H&B and AMC are in negotiation to renew our contract for their networks, such as AMC, WE tv and IFC. We are trying to minimize price increases for our customers. AMC is demanding a rate increase of more than 350%. If AMC is not willing to compromise a reasonable rate for our customers, we may be forced to discontinue their broadcasts.

For more information on our negotiations please visit www.hbcomm.net and tvonmyside.com.

Contact

H&B Communications
108 N. Main Street
Holyrood, KS 67450
Phone: 800-432-8296

Office Hours
M-F 8:00 am to 5:00 pm

Email
hb support@hbcomm.net

Visit H&B Online
www.hbcomm.net



H & B COMMUNICATIONS, INC.



You now have lots of options for where and how you watch movies. For example, on some blustery day, have the kids build a fort with blankets. Then combine our high-speed Internet with a tablet for a cinematic adventure using a streaming service like Netflix, Hulu, Amazon Instant Video, or Vudu.

If curling up on the family room couch is more their style, equip your TV with a device such as the Roku 3 to watch movies and more via your Internet connection. With a fast download speed, you won't have to wait while the movie loads, or buffers, and can enjoy higher-definition video.



Order up to 100 Mbps download speed for \$109.95/mo* and get your next two months at no additional charge!

Call 800-432-8296 now.

*Service availability and Internet speeds will depend on location. All prices subject to change. \$109.95 is our bundled rate. Contact us for details. Offer good through 01-29-2016.

Landline Benefits You May Not Think About

We often talk about the reliability of landlines (they still work when the power goes out) and the added peace of mind (911 operators can see your exact location during an emergency call). But there are many other landline benefits, some of which are less famous and a bit more quirky.

Here are some of our favorites:

You can hear everyone much better.

When you actually want to talk to people, rather than text them, it's the phone to use. With a landline, your connection won't suddenly drop off mid-sentence.

Old-school phones look really cool.

They add a retro touch to your home décor.

You can slam down the receiver when angry. Pressing "end call" doesn't produce the same feeling of satisfaction.

You may get more sleep. Having a smartphone by your bed is an invitation to check your texts, email, and social media, which is a surefire way not to fall asleep.

You can't accidentally butt-dial anyone. Enough said.

There's a phone number for the whole household. It can be useful to have a phone that serves the house generally and not a specific member of the family, particularly if there's business to be done regarding the house itself.

**Questions about landlines?
Call us at 800-432-8296.**



Watch Out for Tech Support Scams

When you communicate with tech support, you want them to help you solve computer problems, not create them! Yet, that's exactly what scammers pretending to be tech support personnel are doing.

Here's how it works: Pop-up ads claiming to sell fixes for your computer lead you to a website to download the software. The website includes a phone number for you to call to "register" the software. When you call, the person on the other end of the line requests information, such as passwords or remote access to your computer. Using remote access, they "examine" your computer and tell you that it has problems that need additional "solutions." They then ask for your credit card number to purchase these so-called solutions that don't actually do anything. While they're at it, they may infect your computer with malware or use your financial information to commit credit card fraud.

In a variation of this scam, tricksters call you and claim that they're on the tech support team at Microsoft or another well-known technology company. They go through the same process of accessing your computer, getting credit card or other information, and then causing trouble.

To protect yourself, follow these tips:

- Never give access to your computer to someone who calls you out of the blue.
- To contact tech support, call the number you already have for your hardware or software.
- Never provide credit card information, passwords, or other sensitive data to someone claiming to be a tech support representative.
- Protect your computer from viruses.
- Learn how to avoid identity theft.

If you fear you may already have been a victim, check your computer for malware, change passwords you may have given out, and reverse any associated credit card charges.