

**City of Ellinwood - FTTH 1-Year Service Agreement
H&B Communications, Inc.**

Terms of Service:

Upon execution of this agreement by both parties, H&B will install service to the customer location stated below, as well as complete a basic installation¹ within the household, and the Customer agrees to the charges outlined below. This agreement will stay in effect for two years from the date service is installed. Upon written notice, H&B Communications may adjust packages and/or service pricing. After the initial one-year term, the service will continue monthly until terminated; service agreement renewal is not required.

Charges Incurred:

- New customers will be charged an installation fee of \$100. This fee is non-refundable once installation of facilities at the customer premise has commenced.
- Payment for the first month of service and installation fee is due before construction or installation will be scheduled.

Early Termination:

If the customer cancels internet service before the agreement termination date, the customer will be responsible for a fee for recovery of H&B's facilities costs. Customer agrees the sum of \$1,500 is a reasonable approximation of those costs. The fee will be a proration of that amount, representing the number of months of paid service divided by the 12-month initial term of this agreement.

Agreement Details:

CUSTOMER NAME(S): _____

BILLING	_____	City, ST,
ADDRESS:	_____	ZIP: _____
PHYSICAL	_____	City, ST,
ADDRESS:	_____	ZIP: _____
CONTACT	_____	E-mail
NUMBER:	_____	Address: _____

PROPERTY OWNER: _____

CONTACT #: _____

Effective Date of Service Agreement: Date of installation of active services at customer premises

Customer Signature

Date

H&B Representative

Date

¹ Basic Installation includes (1) For Internet: any required wiring to ensure that the service is functioning. (2) For Phone: any required wiring to ensure that the service is functioning to one phone jack on the premise.